



Home Telehealth SIG Vendor Technology

Vendor/Company name: AMD Telemedicine

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Home Product Name	Connectivity/Network			Patient-Provider Connectivity			Internet Protocol/Ethernet Describe System Interface	Clinical Applications List Conditions Or Diagnoses	Regulatory Issues	
	POTS	ISDN	Wireless	Remote Unit for Patient (Y/N)	Clinician Connection (PC based Unit/Internet/ Call system)	Available Peripheral Devices And Components			FDA 510K Approved (Y/N)	Other Cert(s)? (List)
Example	Yes	No	No	Yes	Software for PC	B/P Glucometer	Website access	CHF, HTN	Not yet, pending	No
AMD 9900 Care Companion	Yes	No	Wireless Devices	Yes	Connect to patient info via secure web browser	Peakflow meter, glucometer, pulse oximeter, ECG, Weight scale, blood pressure, pulse, stethoscope, & video phone	Website access is via existed web browser. No additional services needed	Can be used to manage a wide variety of diseases. Not limited to CHF, COPD, DM, HTN or depression	Yes	CE, UL, Health Canada

Customer service/support (also include service/warranty info, training):

AMD Telemedicine has earned a reputation for exceptional customer support and service. Our service programs are designed to meet the general needs of all of our customers while staying focused on each customers' individual requirements. We measure our success by our customers' success and satisfaction. AMD CareCompanion carries a one year standard warranty for parts and labor. There is a return to factory – 10 business day turn around. There is a toll free customer service hotline that is available to our customers 24 hours a day/ 7 days a week. AMD offers telephone, email and video support worldwide. When you place a service call, AMD works with you to assess the issue and then solve it. Your concerns are carefully tracked until you are satisfied. Extended warranties are available. AMD offers a wide range of training programs designed to keep your telehomecare project successful. Whether you select on site, video conferencing, or customer training programs, AMD will develop a training program that meets your budget.

Product description (each product limit to 100 words or less):

"CareCompanion" is AMD's comprehensive telehomecare product. It is a modular solution that is both flexible in configuration and price which operates via POTS line to a central database. The base unit consists of event reminders, medication prompts and customizable questionnaires. To this base unit you may add a variety of wireless medical peripherals to measure vital signs. The third configuration is the base unit, medical peripherals and a video component that allows the patient to have personal interactions with their attending medical professional.

All configurations of "CareCompanion" are supported by the web based sever. The server can be accessed, updated and viewed from a distance through a secure website and administrative passwords. The Nurses Station Software in conjunction with the server allows a medical professional to remotely monitor the health status of any patient at any time. The software is equipped with customizable vital sign parameters, which in turn will alert the medical professional when the assigned thresholds have been exceeded. The Nurses Station Software not only monitors patients' vital signs but is also designed to work in conjunction with the video component. With the Nurses Station Software and web based server, the "CareCompanion" allows the medical professional to effectively manage patients with chronic diseases and allows the patient to become an active participant in the disease management process.